



# NACPT PHARMA COLLEGE

O/A NORTH AMERICAN COLLEGE OF PHARMACEUTICAL TECHNOLOGY  
[www.nacptpharmacollege.com](http://www.nacptpharmacollege.com)

POST-SECONDARY DIPLOMA

# HOSPITALITY & TOURISM

# POST-SECONDARY DIPLOMA



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**Program Code:** HOS.TOU.DIP  
**Program Duration:** 2 years of  
Training with Co-op Placement

# Admission Requirements

- Mature students above or at the age of 18
- Ontario Secondary School Diploma (OSSD) or equivalent

## Tuition Fee

### Fee Breakdown

- Tuition Fee: \$18,000
- Books/Material Fee: \$1,000
- International Student Fee: \$4,500

**Total Fee - \$23,500\***

\*Please note that the amount shown is in Canadian Dollars.

# Program Outline

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## SEMESTER 1

### **HP001 – Introduction to Hospitality & Tourism (MGT 060)**

- Introduction to basic legal and ethical aspects of business operations.
- Canadian legal system and how different forms of businesses such as sole proprietorships, partnerships and corporations are regulated
- Employment law, consumer law and competition law

### **HP002 – Fundamentals of Marketing (Mgt 010)**

- Field of marketing
- Importance of creating customer value
- Marketing strategies and social responsibilities involved while marketing
- Four P's and C's in marketing
- Branding, retailing, wholesaling and personal selling.

### **HP003 – Fundamentals of Accounting (Mgt 030)**

- Basic financial and management accounting principles and practices
- Accounting cycle
- Financial assets, liabilities
- Financial statement analysis

- Costing and cost-benefit analysis and capital budgeting.

### **HP004 – Macro Economics (Econ 002)**

- Economy of Canada vis-à-vis the global economy
- Monetary policy of Canada, government debts, inflation, deflation, international trade policy, balance of payment, and trade agreements

### **HP005 – Introduction to HRM (Mgt 020)**

- Importance of human resource management
- Basic requirements of managers

## **SEMESTER 2**

### **HP006 – Operations Research (Mgt 051)**

- Major tools of operations research
- Markov chains
- TSP heuristics
- New LP models,
- Simplex-based approach to LP sensitivity analysis.

### **HP007 – Organizational Behavior (Mgt 005)**

- Organizational culture,
- External environment organizational structure,
- Motivation, group dynamics, leadership, change management
- Communication

### **HP008 – Business ethics ( 003)**

- Strategic management of MNEs
- Front desk services in any hotel or travel industry
- Guest services, rate structures, hotel reservations

### **HP009 – Managing Front Office Operations (Mgt061)**

- Front desk services in any hotel or travel industry
- Guest services, rate structures, hotel reservations

### **HP0010 – Hospitality Law (Mgt 064)**

- Legal issues that hotel operations face daily
- Basic legal principles that govern the hospitality industry

## **SEMESTER 3**

### **HP0011 – Managing Technology in Hospitality Industry (Mgt 066)**

- Technology strategies for the hospitality industry.
- Various technologies used in restaurant, hotel, casino and other tourism sectors.

### **HP0012 – Project Management(Mgt 040)**

- Importance of project management
- Basic requirements of managers

## **SEMESTER 4**

### **HP0013 – Strategic Management (Mgt 009)**

- Purpose, mission and vision of any organization
- Various business level and corporate level strategies
- International strategies adopted by firms in recent times

### **HP0014 – Housekeeping (Mgt062)**

- Housekeeping in the hotel industry
- Managing inventories, controlling expenses
- Laundry, guestroom cleaning, and maintaining cleanliness in a public area

### **HP0015 – Food & Beverage Management (Mgt 063)**

- Types of foodservice industry
- Organization of food and beverage
- Preparing the menu & Maintaining sanitation and safety

### **HP0016 – Training & Development in Hospitality Industry (Mgt 065)**

- Assessing training needs
- Training tools and techniques
- Imparting training
- Evaluation, orientation and outsourcing.

### **HP0017 – International & Canadian Tourism( Mgt 067)**

- Impact of tourism on the Canadian economy, culture, and environment

## **SEMESTER 5**

### **HP0018 – Management Fundamentals (Mgt 001)**

- Overview of management processes in organizations
- Functions of management

### **HP0019 – Micro Economics (Econ 001)**

- Fundamental economic principles and theories

### **HP0020 – Business Law (Bus 004)**

- Introduction to the complex legal system
- Statutory and common law relevant to business and consumer transactions
- Introduction to tort law, law of contracts, competition law, consumer protection, real and intellectual property legislations relevant to business.

### **HP0021 – Statistics for Business (Bus 010)**

- Various statistical methods and analysis that are required in a business scenario

## **SEMESTER 6**

### **HP0022 – English Fundamentals (Eng 001)**

- Fluency in Standard English
- Basic principles of grammar, punctuation and writing

### **HP0023 – Computer Applications in Business (Comp 002)**

- Tasks in professional office environment

### **HP0024 – Sales Management (Mgt 011)**

- Introduction to professional selling

### **HP0025 – Co-op placement**

- Application of knowledge and skills in a practical environment



For more questions  
Visit Us at

## Toronto Campus

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## Brampton Campus

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